



## **National Finance Center Customer Notification**

**Date of Notification: June 22, 2010**

**Subject: Employee Personal Page Upgrade Problems**

**Database/Customer(s) Affected: All**

**Dear Customer:**

The National Finance Center is experiencing issues with Time Manager, USERIDs that contain a space or special character, and e-Authentication for USDA employees in the Employee Personal Page (EPP) as a result of the installation of the EPP redesign.

We are currently looking into these issues. A follow-up notification will be issued by Thursday, June 24, 2010.

If you have any questions regarding this communication, please contact the Client Management Branch at [customer.support@usda.gov](mailto:customer.support@usda.gov)

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### **“Tip of the Week”**

Agencies are reminded to update IRIS 124, Address/Check Information, with a current and valid address for all their employees, especially those that move or separate. Updates for separated employees should be made no later than the pay period of separation.